



BERGEN

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Hours: M-F 8:00am-4:30pm

Phone: (585) 494-0140

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Making it easy for you.

Support beyond the bus.

CENTRALIZED PARTS CALL CENTER

parts@leonardbus.com

Phone: (866) 648-7827

Fax: (315) 336-2761

TRANSPORTATION ADVISOR

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bharvey@leonardbus.com

(585) 410-3679

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EXECUTIVE VICE PRESIDENT

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SERVICE MANUALS & DIAGNOSTIC SUPPORT



TRAINING RESOURCES



THANK YOU FOR CHOOSING LEONARD BUS SALES FOR YOUR NEW BUS PURCHASE.

From understanding your challenges, to helping you meet your school transportation needs, Leonard Bus Sales provides customized support and solutions to make it easy for you to manage your fleet. Our five full-service facilities, team of experts and highly-certified technicians take pride in going beyond the bus to keep your fleet running safely and efficiently.

You get one-stop-shop service and warranty work at each of our five full-service facilities for all IC Bus brand school buses regardless of fuel type. We provide full repair capabilities, including Cummins and Allison warranty and service support, for all make and model school buses and we make it easy for you to connect with a parts expert through our centralized parts call center. Leonard Bus Sales also offers a wide range of customized training and professional development for transportation supervisors, head mechanics, and technicians. Contact your transportation advisor to learn more about our customized support and solutions.

WARRANTY COVERAGE

Extensive warranty information is included in the operator's manual package delivered with your new bus. Leonard Bus Sales is proud to be your authorized representative for all your IC Bus, Trans Tech Bus, Green Power, Cummins, and Allison warranty needs. We will work with you every step of the way to maintain your complete satisfaction with our products and services. Many of our customers purchase extended warranties to reduce the risk of high-cost repairs after the factory warranty period. You may obtain an extended warranty for your new IC Bus up to 365 days from the vehicle delivery date. Ask your Transportation Advisor for details.

PERIODIC MAINTENANCE

A strong periodic maintenance program will maximize the reliability and service life of your new bus. To assist you, your operator's manual provides you with manufacturer guidance regarding fluid specifications, oil change intervals, coolant system maintenance, and other important maintenance information. Please feel free to consult our team of professionals at your full-service Leonard Bus Sales facility for additional recommendations and assistance.