

Making it easy for you.

Our customized approach to Parts.

At Leonard Bus Sales we are committed to making it easy for our School Transportation partners. We are working hard to continue to make it easy for you to maintain your fleet and want to be sure that you have options to obtain the support you need today, and well into the future.

Our parts department is also committed to providing accurate, easy parts ordering options and the proper inventory to ensure you get you the parts you need when you need them.

We offer:

- Simple, best-in class ordering options and shipping minimums
- Parts availability and options for all makes and models
- Next-day availability on in-stock parts from our regional parts distribution center if ordered by noon EST
- The most comprehensive bus parts inventory in the state
- VIN-specific online parts catalogs and ordering available



To reach our parts team:

- **Call:** 866-648-7827
- **E-Mail:** parts@leonardbus.com
- **Fax:** 315-336-2761
- **Online:** Visit <https://www.leonardbus.com/parts/> anytime for an online order form or to obtain more information about RepairLink, our free and easy online OE parts ordering solution.
- **Call Center Hours:** Monday – Friday, 7:00am to 4:30pm

Making it easy for you.

LBS Best-in-Class Shipping Policy

- **Free Ground Shipping on all orders over \$90***
 - Orders that do not qualify for free shipping will incur a flat \$19.99 charge per order
- **Free Freight on all orders over \$1,250 per pallet****
 - Orders that do not qualify for free freight will incur a flat \$100 charge per pallet
 - If liftgate service is required there will be an additional charge.

**As of 9/1/2023

**Exclusions: All brake parts, seat foams, and exhaust pipes must be shipped freight.*

Shipping and freight rates apply to shipments within Upstate New York only.

Expedited shipping will be provided at customer request and expense only.

Customer will be responsible for full calculated shipping cost on all expedited orders.



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