

PROCEDE TESTING FAQ

January 24

UPDATE

- Warranty Bill To issue should now be corrected. Please report any further issues/concerns to Joy.

NEW BUS – LEASE CUSTOMERS

- **BRANCH ADMINS** - The ownership in the Vehicle Record will be set to Santander at the time that the deal was posted by Sales Admin. New Bus RO's should be opened under the Customer name by the Branch Admin and then the Branch Admin would change the ownership in the Vehicle Record to the Customer name after delivery.

GHOST PRINTER 5

- Please be advised there is no CDK "Ghost Printer 5" type functionality in Procede. All posted documents will print to the assigned printer. There is no way to override this.